



CELEBRATE YOUR
Roots
DISCOVER YOUR
Wings

How to update my profile information?

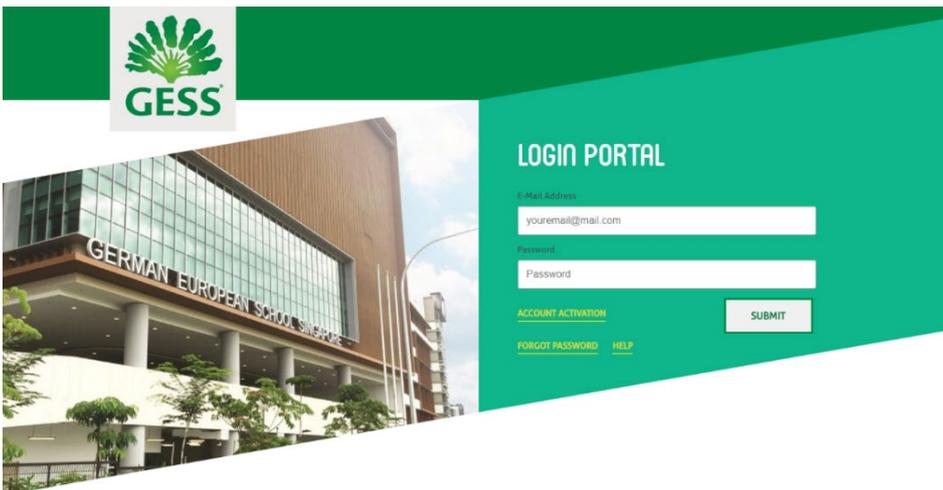
Dear Parents / Guardians,

please use the portal "GESS Myinfo" if you want to update your basic profile information (name, phone number, email address, postal address) or to top up your child's student ID card.

You can access the portal via this link: <https://myinfo.gess.sg/>

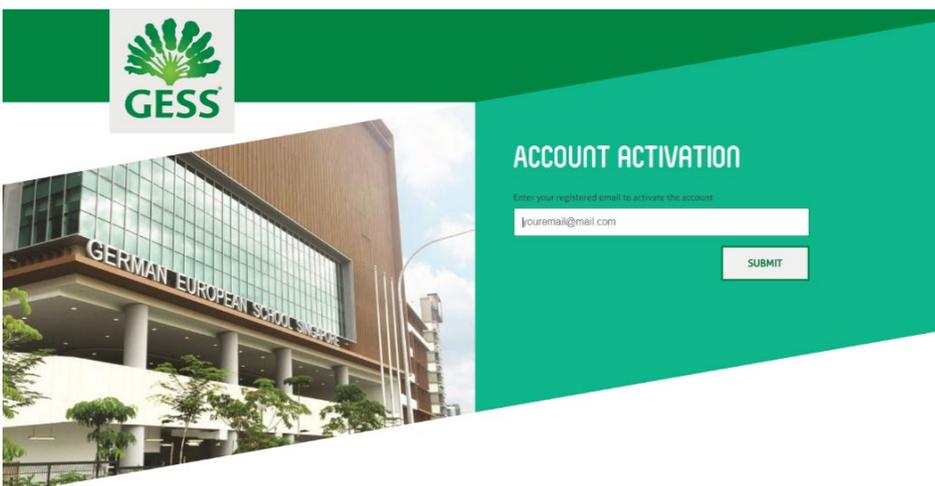
If you are already using the portal for topping up your child's student ID card, please proceed to log in entering your usual login details.

If you do not have an account yet, please click on the button '**Account activation**' and then follow the below instructions to activate your account.



1. Account Activation

Please type in your email address and click 'Submit' to receive an activation link via email.

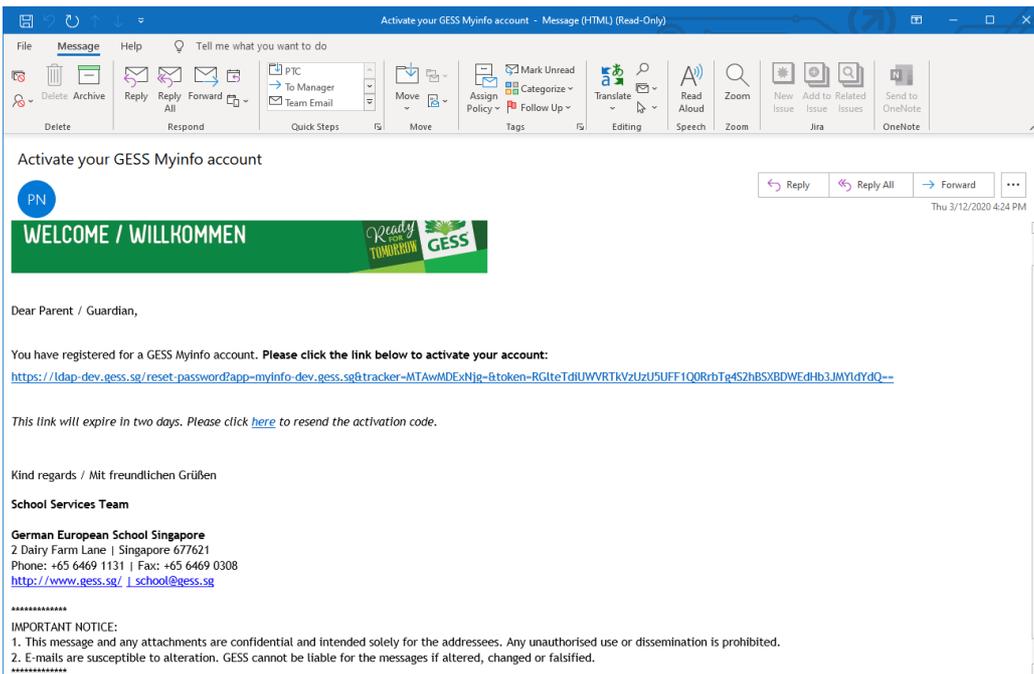




2. Activation Link

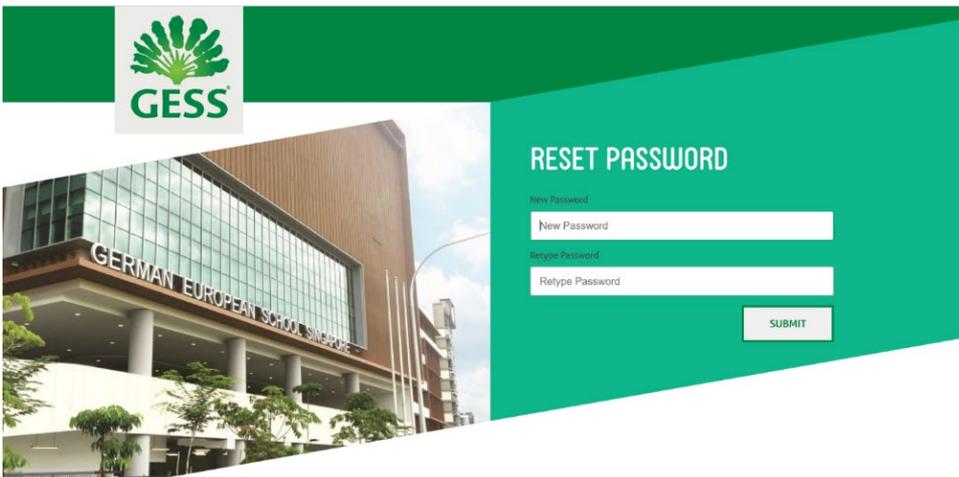
Check your email inbox for the activation link. It will look like the email shown below. Click on that link to activate your GESS Myinfo account.

If you do not receive this email, please check your spam / junk folder or click [here](#) to resend the activation link.



3. Set Your Password

After clicking the activation link, you will be redirected to the "Reset Password" page, where you can set your password.





4. Log-in

After setting up your account and logging in, you can now proceed to 'My Profile' on the menu bar on top to view and update your profile information.

My Profile PTC Student Topup Help

Welcome to GESS - MyInfo

My Profile
Click here to update your name, phone number, email and address.

Student Top-up
Click here to top-up your child's student ID card.

If you are experiencing any issues using the portal please contact us [here](#)

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[Personal Data Protection Policy](#)

5. Update Profile Information

Under 'My Profile' you are now able to view and update your profile information like your name, mobile number, email address and postal address. Please don't forget to click the 'Save' button once you are finished with the update.

Save

Personal Information

PHOTO

Title* Mrs Firstname* Surname*

Mobile Phone* Email*

Please specify the country code, phone number will be use for emergency communications. Changing email will require re-login, email will be use for emergency communications and communication related to your childrens. Please make sure supply correct email address.

Country Code

Addresses

Line 1*

Line 2

Postcode* State Country*



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Still having issues?

Please use the 'Help' page to report any issues e.g. if the system does not display your child's details or you encounter an error when using the application. Our team will get back to you as soon as possible.



Help Page

Guide Manual

- [How to update my information](#)
- [How to book interview with teachers \(PTC\)](#)
- [How to top-up Student Card](#)
- [Student ID Card FAQ](#)

Get in touch with our team. You can report issues related to your experience using the portal here.

Email Address*

Issues*

Description*

[Go Back](#)

[Submit](#)